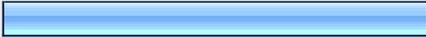
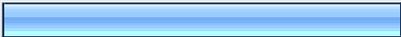
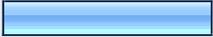
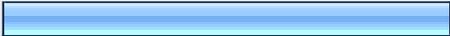
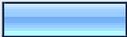


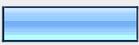
# Commissary Hours Survey

1. When do you normally shop?			Response Percent	Response Count
Weekday			46.6%	183
<b>Weekend</b>			<b>53.4%</b>	<b>210</b>
			Comments	109
			<b>answered question</b>	<b>393</b>
			<b>skipped question</b>	<b>5</b>

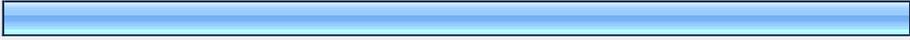
2. If weekly sales limit the commissary to a total of 54 open hours each week, how would you apportion those hours if you were in charge?			Response Percent	Response Count
<b>No change, I'm happy with the hours the way they are, Tue-Sun 1000-1900.</b>			<b>43.7%</b>	<b>152</b>
Split equally – 7.75 hours every day, open 1115-1900.			33.6%	117
9 hours per day, open 6 days a week, see comment box for what day I would close and daily opening/closing hours.			22.7%	79
			I'd set the hours as:	130
			<b>answered question</b>	<b>348</b>
			<b>skipped question</b>	<b>50</b>

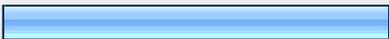
3. Would you shop at the commissary if it was open on Mondays?				
			Response Percent	Response Count
Yes			49.1%	193
No			13.2%	52
Maybe, depends on other things			37.7%	148
			Comments?	64
			<b>answered question</b>	<b>393</b>
			<b>skipped question</b>	<b>5</b>

4. If the commissary were open Monday, but had to close another day to do so, what day would you want it closed?								
	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday	Response Count	
First choice to close	<b>41.2% (119)</b>	28.7% (83)	3.5% (10)	1.0% (3)	0.3% (1)	25.3% (73)	289	
2nd	29.0% (69)	<b>39.5% (94)</b>	10.9% (26)	1.3% (3)	2.1% (5)	17.2% (41)	238	
3rd	19.5% (42)	15.8% (34)	<b>44.2% (95)</b>	1.9% (4)	0.5% (1)	18.1% (39)	215	
4th	0.0% (0)	0.0% (0)	0.0% (0)	0.0% (0)	0.0% (0)	0.0% (0)	0	
5th	0.0% (0)	0.0% (0)	0.0% (0)	0.0% (0)	0.0% (0)	0.0% (0)	0	
6	0.0% (0)	0.0% (0)	0.0% (0)	0.0% (0)	0.0% (0)	0.0% (0)	0	
							Any other comments?	109
							<b>answered question</b>	<b>290</b>
							<b>skipped question</b>	<b>108</b>

5. If the commissary were open on Mondays, but the PX was not, would you:			Response Percent	Response Count
Shop at the commissary and come back another day for the PX			14.4%	53
Want the PX open on Monday, too.			85.6%	314
Other thoughts				86
			<b>answered question</b>	<b>367</b>
			<b>skipped question</b>	<b>31</b>

6. If the commissary were open later than 1900 during the weekday, would you shop after work?			Response Percent	Response Count
Yes			63.9%	248
No			36.1%	140
Comments				89
			<b>answered question</b>	<b>388</b>
			<b>skipped question</b>	<b>10</b>

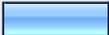
7. If the commissary closed later, what time do you want it to close?			Response Percent	Response Count
I'm happy with the hours now, don't change anything.			100.0%	172
I'd close it at:				228
			<b>answered question</b>	<b>172</b>
			<b>skipped question</b>	<b>226</b>

8. If the commissary closes later, but has to open later to do so, what time would you want it to open?			
		Response Percent	Response Count
I'm happy with the hours now, don't change anything.		57.6%	151
I want it to open at the same time and close later, too.		42.4%	111
I'd open it at:			166
<b>answered question</b>			<b>262</b>
<b>skipped question</b>			<b>136</b>

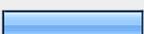
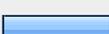
9. If the commissary had more, or different, operating hours, would you spend more money?			
		Response Percent	Response Count
Yes, I would shop more and spend more.		30.0%	114
No, I would spend about the same.		69.2%	263
No, I would spend less.		0.8%	3
Comments			56
<b>answered question</b>			<b>380</b>
<b>skipped question</b>			<b>18</b>

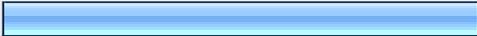
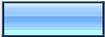
10. What is your level of satisfaction with commissary hours. If you answer other than very sat, what do you want?						
	Very satisfied	Satisfied	Neutral	Unsatisfied	Very unsatisfied	Response Count
Satisfaction level	19.0% (74)	<b>43.4% (169)</b>	23.9% (93)	11.3% (44)	2.3% (9)	389
comments						162
<b>answered question</b>						<b>389</b>
<b>skipped question</b>						<b>9</b>

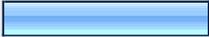
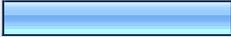
**11. Extra Credit question. Situation – the national debt is 10 trillion dollars and climbing. Resources are scarce and you cannot satisfy the wants of everyone all the time. Where do you draw the cut line? What percentage of the population do you think should be reasonably satisfied? (this question is not intended to be sarcastic, condescending, or used as a blame tool for decision. We really want to know what people think the resource-satisfaction balance should be; specifically for commissary hours)**

		Response Percent	Response Count
100% - everyone is satisfied with the hours, borrow resources from the future!		2.0%	7
90% of population is happy		11.5%	40
80% are happy		33.5%	117
<b>75% are happy</b>		<b>37.5%</b>	<b>131</b>
50% are happy		11.2%	39
33% are happy		3.2%	11
0% - everyone is unsatisfied!		1.1%	4
		Comments or other desired cut line %	90
		<b>answered question</b>	<b>349</b>
		<b>skipped question</b>	<b>49</b>

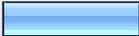
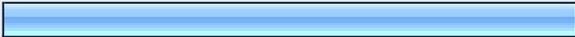
**12. Where do you work?**

		Response Percent	Response Count
<b>SHAPE</b>		<b>67.8%</b>	<b>259</b>
Chievres/Daumerie		15.2%	58
Lille		1.3%	5
Bruxelles		11.8%	45
Other		3.9%	15
		Other (please specify)	19
		<b>answered question</b>	<b>382</b>
		<b>skipped question</b>	<b>16</b>

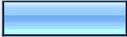
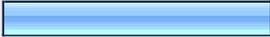
13. I work for:			Response Percent	Response Count
Army			52.2%	198
Navy			10.3%	39
Air Force			11.1%	42
DODEA			10.8%	41
Canada			6.3%	24
other			9.2%	35
			Other (please specify)	37
			<b>answered question</b>	<b>379</b>
			<b>skipped question</b>	<b>19</b>

14. How long have you been here? (tour length - combine any multiple jobs, local transfers, etc)			Response Percent	Response Count
Less than 1 year.			22.5%	85
<b>1 to 3 years.</b>			52.6%	199
More than 3 years.			24.9%	94
			Other (please specify)	24
			<b>answered question</b>	<b>378</b>
			<b>skipped question</b>	<b>20</b>

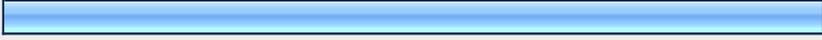
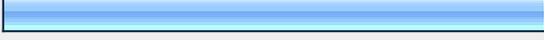
**15. How long does it take you to get to Chievres from work?**

		Response Percent	Response Count
Less than 15 minutes		14.7%	55
<b>15 to 30 minutes</b>		<b>63.0%</b>	<b>235</b>
30 to 60 minutes		16.4%	61
More than 1 hour		5.9%	22
		Other (please specify)	24
		<b>answered question</b>	<b>373</b>
		<b>skipped question</b>	<b>25</b>

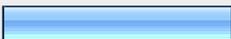
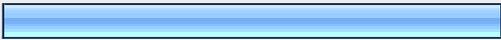
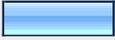
**16. How long does it take you to get to Chievres from home?**

		Response Percent	Response Count
Less than 15 minutes		13.4%	50
<b>15 to 30 minutes</b>		<b>50.4%</b>	<b>188</b>
30 to 60 minutes		29.2%	109
More than 1 hour		7.0%	26
		Other (please specify)	21
		<b>answered question</b>	<b>373</b>
		<b>skipped question</b>	<b>25</b>

17. Select the places you usually go when you make a trip to Chievres:

		Response Percent	Response Count
Commissary		99.2%	376
PX		96.0%	364
Pextra		90.2%	342
Food court		59.6%	226
Other (please specify)			77
		<b>answered question</b>	<b>379</b>
		<b>skipped question</b>	<b>19</b>

18. What time does your work normally end?

		Response Percent	Response Count
1600-1700		25.1%	92
1700-1800		54.8%	201
After 1800		12.0%	44
shift work, different		8.2%	30
Other (please specify)			35
		<b>answered question</b>	<b>367</b>
		<b>skipped question</b>	<b>31</b>

19. Final question: Do you have any other comments you'd like to make about the commissary hours?

		Response Count
		183
		<b>answered question</b>
		<b>183</b>
		<b>skipped question</b>
		<b>215</b>