Military OneSource

Numbers You need the Most

TRI-BORDER COMMUNITY

Tri-Border Phone Booklet

Updated: 22 May 2013
IACS Hours

Find this booklet on the shelf at:
Airman & Family Readiness Center
Army Community Service
www.usagschinnen.eur.army.mil

"DoD telephones are provided for the transmission of official government information only and are subject to communications security monitoring at all times. Use of official DoD telephones constitutes consent to communications security telephone monitoring."

This booklet is compliments of the
Geilenkirchen, Airman & Family Readiness Center

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How-To-Dial Information

From Germany/Netherlands to the USA
00-1-area code-seven digit #
example: 00-1-513-555-7777

From the USA to Germany
011-49-omit 0 from the German #
example: 011-49-2451-4444

From Germany to Netherlands
00-31-omit 0 from the Dutch #
example: 00-31-45-526-1111

From Netherlands to Germany
00-49-omit 0 from the German #
example: 00-49-2451-5555

Off Base Directory & AT&T Assistance

English-speaking Operator (Germany) 11837
English-speaking Operator (Europe) 11834
AT&T Netherlands 0800-022-9111
AT&T Germany 0-800-225-5288 Cell 0-800-225-5288

USAA in Europe-local/cell phone 00800-531-81110
Claims 00800-531-82220
USAA in USA 1-800-286-8257
USAA Bank in USA (toll free) 00-800-531-2265

Emergency Numbers

Fire, Police, Ambulance	112
Command Post (Geilenkirchen)	02451-63-5555
Base Operator (Geilenkirchen)	02451-63-88
Base Operator (JFC Brunssum)	045-526-2222
Base Operator (Schinnen)	360-1110/046-443-7199
Base Operator (Kalkar)	02824-900
Aachen Hospital	0241-800
Heerlen Hospital	045-576-6666
GK 470 ABS Medical Clinic	02451-99-3200
GK International MP	02451-63-4819
GK Security Forces	02451-63-2228
Schinnen Military Police	046-443-7555
AFNorth IMP	045-526-2616
ADAC Germany Road-Side Asst.	0180-222-2222
ANWB Dutch Road-Side Asst.	088-2692 888
ANWB Outside the Netherlands	+31 88 2692 888
Taxi (City6000 Germany)	02452-6000+6000
Taxi Sieswerda (Netherlands)	0031-464-519132

American Red Cross

Coverage for Tri-border

> For Emergencies 24/7: Spangdahlem 0049 (0) 6565-61-9440

DSN 452-9440, Office Hrs: 0800-1630

> Geilenkirchen/Tri-Border Non-Emergency, Bldg 87

Email: Arc_geilenkirchen@yahoo.com

Office Hrs: By appointment ONLY!

http://www.redcross.org/where/chapts.asp

Emergency & Local Hospitals

TRICARE Covered Facilities

Aachen, Germany

University Hospital **+(49)241-800**

Pauwelsstraße 30 52074 Aachen, Germany

Geilenkirchen, Germany (no pediatric care)

St Elizabeth Krankenhaus (Hsptl) **+(49)2451-6220**

Martin-Heyden-Straße 32 52511 Geilenkirchen, Germany

Heinsberg, Germany (no pediatric care)

Stadisches Krankenhaus (Hospital) **(49)2452-1880**

Auf dem Brand 1 52525 Heinsberg, Germany

Heerlen, The Netherlands

Atrium Medisch Centrum **+(31)455-76-6666**

Henri Dunantstraat 5 6419 PC Heerlen, Netherlands
Coordinates: 50°52'7"N 5°58'38

Brunssum, The Netherlands (no emergency room)

Atrium Medisch **+(31)455-27-9999**

Kochstraat 2 Brunssum, Netherlands

NON-TRICARE Facility

Sittard, The Netherlands

Orbis Ziekenhuis (Hsptl) **+(31)88-459-7777**

Dr. H. van der Hoffplein 1, Sittard-Geleen, Netherlands

GK JS Medical Quick Guide

Taxi List

Military & Family Life Consultants are here to listen.

NEED TO TALK?

Geilenkirchen MFLC - +(49)(0)1522-578-0828
GK Child & Youth MFLC - +(49)(0)1520-269-8610
USAG Benelux (Schinnen) +(31)(0)62-947-1920
JFC Brunssum +(31)(0)62-504-5104

Discover with Airman & Family Readiness Center

The GK A&FRC supports all DoD personnel and their families.

Open Mon-Thurs 0800-1600
Fri 0800-1400

Commercial 02451-63-3791 or DSN 458-6015
Email Us: 470abs.dpf2@us.af.mil

Curious about Tri-Border activities? Check us out on **the "Goings On" link of the** USAG Benelux - Schinnen Webpage.

A&FRC Facebook

Loan Locker!

The GK A&FRC has GPS's, Cell Phones, and Dish packs in the Loan Locker!

Call 02451-63-3791
To check availability!

Find us on Facebook

NATO Air Base Geilenkirchen
470 ABS

Lilienthalallee 100, 52511, Teveren, Germany

Air Force Aid Society Bldg 78

DSN 458-6015

Mon - Thur	0800 - 1600	**+(49)2451-63-3791**
Fri	0800 - 1400	

⇒ ADAC Road-Side Assistance 0180-222-2222

Airman & Family Readiness Center (A&FRC) Bldg 78

Mon - Thur	0800 - 1600		**+(49)2451-63-3791**
1st Thur	0800 - 1200		**DSN 458-6015**
Fri	0800 - 1400	FAX	+(49)2451-65819
		DSN FAX	458-6012

Ambulance - Emergency (on base only) 4444

Barber and Beauty Shop Building 81

Barber Mon - Fri	0800 - 1600	**+(49)2451-63-4087**
Beauty Tues - Fri	0800 - 1600	

Back Gate open hours

GK International MP 0049-2451-63-4819

Base Operator

Off Base **+(49)2451-63-0**

On Base **88**

Billeting Office (NATO) Building 141

Mon - Thur	0845 - 1600	**+(49)2451-63-4962**
Fri	0845 - 1200	

http://finditguide.de/

Chartis Insurance/ Spangdahlem
Mon - Fri 0900 - 1700 **+(49)6565-4178**
Chartis_mueller@email.de

Canadian Mil Forces Res Ctr (CMFRC) Building 98
Mon - Fri 0800 - 1630 **+(49)2451-98-2020**
(no drop ins!)

Chapel Building 4
Mon - Thur 0800 - 1600 **+(49)2451-63-2229**
Fri 0800 - 1400 **DSN 458-6003**
1st Thur 0800 - 1200

Child Development Center Building 82
Mon - Fri 0715 - 1730 **+(49)2451-63-2216**
DSN 458-6017

⇒ School Age Program Building 134
Mon - Fri 0715 - 0800 **+(49)2451-63-2280**
1445 - 1730 **DSN 458-6010**
Summer hours 0715 - 1730
Director **+(49)2451-63-2281**

Civilian Personnel Liaison Building 88
Mon - Thur 0800 - 1700 **+(49)2451-63-2210**
Fri 0800 - 1430 **DSN 458-6066**

CLINIC (US) Click for Quick Guide Building 208
⇒ Appointment Line 0800-1600 **+(49)2451-99-3200**
Mon - Thur 0800 - 1600
Fri 0800 - 1400
1st Thur (only) 0800 - 1200

TRICARE Office **+(49)2451-99-3400**

CLINIC (US) Continued:

⇒ **Mental Health/Family Advocacy** **+(49)2451-99-3378**

⇒ **Pharmacy** **+(49)2451-99-3334**

Mon - Thur 0800 - 1600 (Refills)

Fri 0800 - 1400 **+(49)2451-69-3301**

1st Thur (only) 0800 - 1200 *Choose #2 then #5*

⇒ AF Health Promotions **+(49)2451-99-3386**

⇒ 24 hour help line **0800-589-1599**

⇒ After-hours Doctor on-call **+(49)171-260-9565**

⇒ Patient Liaison Duty: **+(49)2451-99-3423**

On-Call 24/7: **+(49)172-252-3648**

Clubs/Eateries:

⇒ **E-3A Club F/K/A Officers' Club** Building 50

+(49)2451-63-4990

Bar Mon - Fri 1100 - 2200

⇒ **Rotodome F/K/A IDH/Star Chef** Building 70

+(49)2451-63-4930

Breakfast	Mon - Fri	0600 - 0900
Take-away breakfast		0600 - 1100
Lunch (2 menus)		1100 - 1330
Dinner (1 Buffet-style menu)		1700 - 1900
Fast Food/Pizza/Sandwich		1100 - 1900

+(49)2451-63-4937

Command Post 24 hours

+(49)2451-63-5555, 5556, 5560

Computer Help Desk Building 89

Tue & Thur 0800 -1600 **+(49)2451-63-2242**

Fri 0800 -1400 **DSN 458-6084**

Customer Service/Orderly Room Building 88

Mon—Thur 0800 - 1600 **+(49)2451-63-2204**

Fri 0800 - 1400 **DSN 458-6072**

Dental Clinic (US) Building 198

Mon - Thur 0800 - 1600 **+(49)2451-99-3535**

Fri 0800 -1400

Tues & Thur Closed at 1600 for Mandatory PT

1st Thur (only) 0800 - 1200

⇒ After-hours Dentist on-call **+(49)171-260-9570**

DER Travel Building 81

Mon - Thur 0800 - 1600 **+(49)2451-1256**

Fri 0800-1500

Commerz Bank Building 81

Mon - Thu 0900 - 1300 **+(49)2451-63-4080**

1400 - 1600 **+(49)2451-98-2611**

Friday 0900 - 1300

Dry Cleaners/Book store Building 81

Mon - Fri 0900 - 1500 **+(49)2451-63-4089**

Education Center Building 89

Mon - Fri 0800 - 1600 **+(49)2451-63-2244**

1st Thu of Mo 0800-1200 DSN 458-6094

⇒ CCAF Counselor **+(49)2451-63-2244**

Mon - Fri 1000-1400

⇒ Embry Riddle University **+(49)2451-63-2246**

Mon - Fri 0900 - 1300

⇒ University of Maryland (UMUC) **+(49)2451-63-2247**

Mon - Fri 0830-1600

⇒ University of Oklahoma **+(49)2451-63-2208**

Mon - Fri 0900 - 1500 **DSN 458-6098**

Email: apgeilenkirchen@ou.edu

Elementary School Building 93

Mon - Fri 0800 - 1600 **+(49)2451-63-2296**

Finance Office (US) Building 87

⇒ Customer Service **DSN 458-6041**

(By appointment only) **+(49)2451-63-2220**

⇒ Budget (Internal for GPC) **+(49)2451-63-2218**

Fire - Emergency (on base only) x3333

German Post Office Building 81

Mon - Fri 1000 - 1500 **+(49)2451-63-4089**

AF Health Promotions

Mon - Thur 0800 - 1600 **+(49)2451-99-3386**

Fri 0800 - 1400 DSN 458-3386

1st Thurs of Mon 0800 - 1200

Housing Office (US) Building 87

Mon - Thur 0900 - 1600 **+(49)2451-63-2224**

Fri 0900 - 1400

Click here for information about the NATO AWACS E-3A Component at NATO Air Base Geilenkirchen, Germany.

http://www.e3a.nato.int/

NATO Sky Watch

International Housing Office Building 141
Mon - Thur 0845 - 1600 **+(49)2451-63-4960**
Fri 0845 - 1200 **4961**
4962

International Military Police Building 36
+(49)2451-63-4819

⇒ **Emergency (on base only) x2222**

International Youth Activities (IYA) Building 95
Mon - Fri 0700 - 1730 **+(49)2451-63-4954/55**
Office hrs 0815 - 1300

Legal Office Building 88
Mon - Thur 0800 - 1600 **+(49)2451-63-2235**
Fri 0800 - 1400 **DSN 458-6059**
1st Thur of Mo 0800-1200

Library Building 96
Mon - Fri 1100 - 1500 **+(49)2451-63-4956**
Sat and Sun Closed

Mass Briefing Facility Building 5
⇒ Main Office **+(49)2451-63-4535**

Military Clothing Sales (EXCHANGE) Building 103
Mon - Fri 1000 - 1730 **+(49)2451-63-2248**
Sat Closed
Sun 1000 - 1600
US Holidays 1000-1600

Morale Welfare Activities (MWA) Building 80

Mon - Fri 0800 - 1200 **+(49)2451-63-4940**
1300 - 1700

1st Thur of Mon 0800 - 1200

NATEX

NATEX Auto Service Center Building 65

⇒ Garage **+(49)2451-6207252**
Mon - Fri 0800 - 1630

⇒ Vehicle Inspections
Mon - Fri 0800 - 1100

⇒ Gas Pumps **+(49)2451-6207245**
Mon - Fri 0800 - 1700
Sat & Sun 1200 - 1700

NATEX Personnel Office Building 74

Mon - Fri 0800– 1630 **+(49)2451-915-2110**
+(49)2451-915-2140

*All NATO Holidays Stores open @ 11a.m. on Sunday

NATEX Shopping Facilities

⇒ Grocery Store Building 70
Mon - Fri 0800 - 1730 **+(49)2451-6207223**
Sat & Sun 1100 - 1700

⇒ "Getranke" Beverage Market Building 149
Mon - Fri 1030 - 1730 **+(49)2451-6207225**
Sat & Sun 1100 - 1700

⇒ Clothing Store Building 71
Mon - Fri 1030 - 1730 **+(49)2451-6207232**
Sat - Sun 1100 - 1700

⇒ Retail Store / Video Rental Building 296
Mon - Fri 1030 - 1730 **+(49)2451-48451321**
Sat - Sun 1100 - 1700

NATO Civilian Personnel (CPO) Building 8
Mon, Wed, Fri 0900 - 1100 **+(49)2451-63-2340**
Tues, Thur 1330 - 1500

Pass and Registration Building 1
+(49)2451-63-4866/64
Mon - Thur 0830 - 1130 & 1330 - 1530
Fri 0800 - 1430

Passenger Terminal (Tanker Flights) Hanger 4
+(49)2451-63-2512
Mon - Fri 0730-1630

Post Office (US) Building 87
⇒ Mailing Window & Registered Mail
Mon & Fri 0900 - 1300 **+(49)2451-63-2234**
Tues - Thur 0900 - 1600
⇒ Pick Up
Mon - Thur 0900 - 1700 **DSN 458-6052**
Fri 0900 - 1530

Privately Owned Vehicle Office (POV) Building 297
+(49)2451-63-4924
Mon - Fri 0800 - 1300

Recycle Center Building73
Mon-Thur 1300-1530 Fri 0830-1100 x3416

American Red Cross

Red Cross - 52fw.ARC@spangdahlem.af.mil
Spangdahlem 0049 (0) 6565-61-9241 or 9440
DSN 452-9440, Hrs 0800-1630

School Bus Coordinator Building 89
(DETMO)Tri-border **+(49)2451-63-2213**
Mon - Fri 0700 - 1700
Closed 1200 - 1300 for lunch

School Liaison Officer Bldg 89 **+(49)2451-63-2255**
M-F 0800-1200 DSN 458-6105

Sports Department Building 206
(New Gym) **+(49)2451-63-4946/4921/20**
Mon - Sat 0600-2100
(Old Gym)
Mon - Fri 0600-1900
Sat - Sun 0600 - 2200
Sauna Building 214
Mon - Fri 0600 - 2100
+(49)2451-63-4947
⇒ Mixed Mon - Fri 1100-1400
1400-2030
⇒ Women Wed 1400-2030
⇒ Men Tue 1400-2030
⇒ Sun Beds 24 Hour Operation
Swimming Pool Building 101
All Days 1100 - 1900 **+(49)2451-63-4948**
(Open May to September)
(Lap swimming only from 1100 - 1300)
Thrift Shop Building 65
Tue & Thur 1000 - 1400 **+(49)2451-63-4919**

Transporation Management Building 84
Office (TMO) **+(49)2451-63-2227**
Mon - Thur 0800 - 1600
Fri 0800 - 1400
Value Added Tax (NATO VAT) Office Building 80
Mon - Fri 0900 - 1130 **+(49)2451-63-4916**
Fax **+(49)2451-69096**

US VAT Office Building 87
Mon - Fri 0900-1200 **+(49)2451-63-2258**
1230 - 1500

More Information

Deutsche Telecom **0800-330-1000**
⇒ T-Online Customer Service **08003305500**
01805305000
⇒ T-Online Technical Service **01805345345**

TKS (Phone Service) **02151-151-6802**
Email: service@tkscable.com **0175-26-11-207**
01804-857762 **DSN 483-5053/5054**

USAA in Europe-local/cell phone **00800-531-81110**
Claims **00800-531-82220**
USAA in USA **1-800-286-8257**
USAA Bank in USA (toll free) **00-800-531-2265**

New Energie (GK)
02451-62-4173 or 01801 688 688
Nikolaus-Becker-Straße 28-34 52511 Geilenkirchen
Mon-Fri 0800-1230—Thur 0800-1230—1500-1800

For discount phone codes (worldwide) visit
www.billiger-telefonieren.de

NATEX
The Duty Free Shopping Experience

U.S. shoppers with their NATO ID and Kaiser Card

ACS Programs & Contact Numbers

Opening hours
Mon-Fri 0830-1630, Bldg 39

Commercial Number +31(0) 46-443-XXXX
Email: ACS-Schinnen@Eur.army.mil or
USArmy-Schinnen.IMCOM-EUROPE.list.ACS@mail.mil

Information & Referral	360-7500
ACS Admin Specialist	360-7500
Fax	360-7466
Relocation Readiness	360-7512
Financial Readiness	360-7450
Army Emergency Relief (AER)	360-7450
Deployment & Mobilization	360-7218
Employment Readiness	360-7269
Army Volunteer Coordinator	360-7451
Family Advocacy Program (FAP)	360-7453
Victim Advocate	360-7367 or 7263
24/7 Victim Hotline	061-3216737
Exceptional Family Member Program (EFMP)	360-7371
New Parents Support Program (NPSP)	360-7335
Army Family Team Building (AFTB)	360-7482
Army Family Action Plan (AFAP)	360-7482
ACS Officer	360-7452

For special accommodations, please contact the EFMP Program Manager

Official Mailing Address:
USAG Benelux-Schinnen
Unit 21602 ACS
APO AE 09703

Local Address:
USAG Benelux-Schinnen/ACS
Borgerweg 10
6365 CW Schinnen

Your comments count...positive or negative!

Help us, to help you by filling out an ICE Card when you visit the ACS and other Schinnen Services.

http://ice.disa.mil/ - Army - Europe - USAG Schinnen -Family - ACS

USAG Benelux - Schinnen Facilities

Borgerweg 10, 6365 CW, Schinnen, Netherlands

To call DSN dial 360-XXXX

Exchange Schinnen www.shopmyexchange.com

⇒ Main Exchange DSN 360-7233 **046-443-7586**

Closed Monday

Sun, Tues - Sat 1000 - 1800

Fri 1000 - 1900

⇒ Exchange Human Resources Office **046-443-7583**

⇒ Alterations/Dry Cleaner **046-443-7258**

Closed Sun & Mon

Tue - Fri 1000 - 1800 Sat 1000 - 1700

⇒ **Barber/Beauty Shop Fam. Hair Care** **046-443-7312**

Closed Sunday and Monday

Tue - Fri 1000 - 1800 Sat 1000 - 1700

⇒ Flowers & Gift Shop Same as above **046-443-7355**

⇒ New Car Sales **360-7365** **046-443-5103**

Closed Mon Tues-Sat 1000-1800 Sun 1100-1600

⇒ Enterprise Rental Car **360-7578** **046-443-8214**

Closed Sun & Mon Tues-Fri 1000-1800 Sat 1000-1400

⇒ Pxtra Closed Mon **046-443-7308**

Tues – Sun 1000 - 1800

⇒ Shoppette & Bookmark **046-443-1902**

Mon 0800-1700 Tues-Thurs 0800-1800

Fri 0800-1900 Sat–Sun 1000-1800

⇒ Car Care Center GasStation/Garage **046-443-7383**

Sun & Mon 1000-1700

Tues - Sat 0900-1900

⇒ **Burger King** **046-443-7336**

Closed Mon

Tue - Sat 0900 - 1800 Sun 1100 - 1700

Andrews Federal Credit Union **046-443-7507**

Mon, Tue, Wed, & Fri	0900 - 1600
Thur	1000 - 1730
1st & 3rd Sat of the month	0900-1300

Army Substance Abuse Program **046-443-7745**
or 7744 **DSN 357-7745 FAX DSN 357-7766**
Monday - Friday 0730-1630

⇒ **Military & Family Life Consultants**
24/7 Cell phone **0629-47-1920**

Bowling Center **046-443-7207**

Wed - Sat	1100 - 2100
Sunday	1100 - 1800

Civilian Personnel (Chievres, Be) **+(32)68275422**
Mon - Fri 1300 - 1700 **DSN 361-5422**
Schinnen Human Resources **DSN-360-7305**

Commissary **046-443-7441**
www.commissaries.com - Monday Closed

Tues - Fri	1000-1900
Sat - Sun	1000-1800

Community Bank (of America) **046-443-7412**

Tues, Wed, Fri	1000 - 1700
Thur	1100 - 1800
Sat	1030 - 1530

⇒ONLINE BANKING **800-239-9427**

Drivers Testing **046-443-7433**

Mon - Fri 0730 - 1600

⇒ ***USAFE Drivers License***

POV Testing - Wed 0800-1200

High Season - Wed and Fri (Jun - Aug)

EATERIES

⇒ **Pinpoint Cafe** **046-443-7527/7207**

Tues	1100 - 1400
Wed - Fri	1100 - 1400 - 1700 - 2000
Sat	1100 - 2000
Sun	1100 - 1600

Educational & Developmental Intervention Services (EDIS) at SHAPE 423-5970

Wed - Thur 0800 - 1400 **Belgium 0032 65445970**

http://www.usagbenelux.eur.army.mil/ - **The Gazette**

THE GAZETTE

AFN Radio in your car

Education Center **046-443-7641/7613**

Mon - Fri 0800 - 1700

⇒ Central Texas College **046-443-7685**

Mon - Thu 0830 - 1330

⇒ Test Examiner **046-443-7613**

Mon - Fri 0800 - 1630

⇒ U of Maryland (UMUC) **046-443-7661**

Mon - Fri 0900 - 1630 **046-443-7620**

⇒ Multi-Use Learning Facility **046-443-7213**

Mon - Fri 0830 - 1700

Housing Office **046-443-7720/7455/7567/7247/7416**

Mon - Fri 0800 - 1200
1230 - 1630

Housing Furniture Supply **046-443-7416/7247**

Housing Furniture Repair **046-443-7440**

Mon - Fri 0800 - 1200
1230 - 1630

Legal Office **046-443-7688**

Mon - Fri 0900 - 1200
1330 - 1600

Military Police Station **046-443-7228/7555**

Open 24/7

MWR Admin / BOSS **046-443-1550/7370**

MWR Fitness Center **046-443-7560/7561**

MWR Outdoor Recreation **046-443-7560/7561**

-Trips & Tours

Mon - Fri 0600 - 2000
Sat and Sun 0900 - 1700
US holidays 0900 - 1700

Pass and Registration (IACS) **046-443-7736**
Mon - Wed 0830 - 1600 Thurs - 0830 -1500
Fri 0830 - 1600

Post Office **046-443-7279**
Mon 1000 - 1600
Tue - Fri 1000 - 1730

Property Book Office **046-443-7472**
**** DSN 357-xxxx **** **or -7473**

Central Issue Facility (CIF) **046-443-7770**

- SSSC/Uncle Sam's Store **046-443-7750/7751**
- Located off-post: Kranenpool 1, 6443VA, Brunssum, NL

Self Help Store (SHIP) **360-7700** **046-443-7700**
Recycling Center **046-443-7456**
Transportation Division **046-443-7604,7572, 7575, 7481, or 1540**
Training Support Center (TSC) 360-7426/7293

CWT/SATO Travel Agency **046-443-7570/7385**
Mon - Fri 0800-1630

Thrift Shop (ASC) - American Spouses Club
email: americanspousesclub@yahoo.com 046-443-7436
Tues 1300 - 1430 Facebook Tri-Border Treasures
Thurs 1100 - 1530
***Sat 0930 - 1330 (Open 1st Sat of Month)**

Value Added Tax (VAT) Office **046-443-7239/7502**
Mon - Fri 0800 - 1630

⇒ **Utility Tax Avoidance** **046-443-7239/7502**

Vehicle Processing Center **046-443-2818**
Mon - Fri 0800 - 1630

Women Infants & Children (WIC) Office **DSN 360-7489**
Tue, Wed, Thur 0830 - 1530 **046-443-7489**

JFC Brunssum Facilities

Rimburgerweg 30, 6445 PA Brunssum, Netherlands

To call DSN, dial 364-XXXX
(the last 4) if available.

AFNorth School

⇒ Elementary School **045-527-8251**
Mon - Fri 0800 - 1630

⇒ High/Middle School **045-527-8263**
Mon - Fri 0800 - 1630 Admin x8261

Alien Registration Bldg H-100 **045-526-3191**

Royal Dutch Marechaussee (KMAR) 2650 / 2673 / 2544
24 hr KMAR 045 525 8000

Alliance Restaurant Bldg H-201

045-526-3188

Breakfast	Mon - Fri	0730 - 1000
Lunch	Mon - Fri	1100 - 1400

Alliance Theater **045-526-2110**

SAT 1600 & 1900
Click Schedule

Arts and Crafts Center **045-526-2454**

Mon, Fri & Sun	Closed
Tue & Thur	1000 - 1700
Wed	1000 - 2100
Sat	1300 - 1700

Auto Hobby Shop **045-526-3173**

Tues	0800 - 1600 (drop off service)
Wed	0900 - 1700
Thur	1200 - 2000 Sun-Mon Closed
Fri - Sat	0830 - 1630

Base Operator **045-526-2222**

Barber and Beauty Shop **045-526-2957**

Mon - Fri 0830 - 1700

Canadian Forces Network **045-526-3791**

Chapel Bldg H-405

Mon - Fri 0800 - 1700 **045-526-2940**

⇒ Club Beyond contact Chapel

Child Development Center (CDC) H-501

⇒ **School Age Center (SAC)** **045-526-2575**

Mon - Fri 0700 - 1800 **045-526-3004**

Club 13 Bldg H-201

Wed Only 1000 - 2000

Happy Hour Wed 1630 - 1730

Customs/Douane Office **045-526-2580**

Mon - Fri 0815 - 1500

Child, Youth, and School Services (CYSS) H-505

CYSS Parent Central Services **045-526-3121**

Mon - Fri 0800 -1500 **DSN 364-3121/4192**

(1500 –1700 by appointment only)

CYSS Sports and Fitness Office 045-526-4195/4191

Mon - Fri 0800 -1500 **DSN 364-4195/4191**

(1500 –1700 by appointment only)

Finance Office **045-526-2829**

⇒ Cashier Mon - Fri 0830 - 1230 & 1330 - 1600

Thur 0830 - 1230 & 1330 - 1500

Gym **045-526-3171**

Mon - Thurs 0600 - 2000
Fri 0600 - 1900
Sat 0930 - 1430
Sun Closed

Housing Office **045-526-2017**

Mon - Thur 0830 - 1630
Fri 0830 - 1500

ID & Passport Section (US ID's) **045-526-2216**

Mon - Thur 0800 - 1200, 1330 - 1600
Fri 0800 - 1400

Insurance Meeùs (F/K/A Steegh) **0455-26-2492**

Mon - Fri 0930 - 1230, 1330 - 1630

JFC International Conference Center Bldg H-701
Ouverbergstraat, Brunssum NL **045-526-3188**

⇒ Facility Reservation Rental 045-526-7777

⇒ Sports Bar **045-526-3188**

Happy Hour - Friday evenings 1600-1900

NATO's Joint Forces Command Headquarters in Brunssum, Netherlands

Library **045-526-2669**

Monday	Closed
Tues - Wed	1100 - 2000
Thur and Fri	1100 - 1800
Sat and Sun	1200 - 1600

Mail Room **045-526-2107**

⇒ Finance Window	Mon, Wed, Fri	1000 - 1400
⇒ Parcel Pick-up	Mon-Thurs	0900 - 1800
⇒ Parcel Pick-up	Fri	0900 - 1600

Military Police **045-526-2616**
or 3200
DSN 364-2616 or 3200
⇒ Emergency **045-526-2000**

Miner's Restaurant Bldg H – 106
Mon - Fri 0800 - 1600 **045-526-2291**

Morale and Welfare/Community Affairs
045-526-2626/2246
Mon - Thurs 0800 - 1715

Pass and Permit Office H-102 **045-526-2580**
Mon - Fri 0815 - 1500

School Liaison Office **045-526-2023**

B&S Central Store (F/K/A Shop 2000)
www.bs-centralstore.com
045-526-2915
Mon - Fri 1000 - 1800
Sat 1000 - 1500

Swimming Pool (indoor) **0455-26-3172**

Lap Swim	Mon - Fri	1200 - 1400
Public/Family	Tue - Fri	1500 - 1830
	Sat - Sun	1200 - 1600

⇒ **ORCAS Secretary** **046-442-2844**

Meet on Tues, Wed, Thur at 1830 at the JFC Pool

Tennis Courts **046-443-7561**

⇒ Court bookings **0455-26-3172**

Travel Office **0455-26-2120**

Mon - Fri 0845 - 1200 & 1400 - 1600

Closed Wed afternoons

Vehicle Registration Bldg H-102 **045-526-2580**

Mon - Fri 0815 - 1500

Youth Center (YC) **0455-26-3008/3595**

M-F 1530-1800; 0800-1800 on non-school days

Looking for something in the Netherlands:

www.thekaart.nl by Province, town, & category

Local Bases

Bitburg AB, Germany

⇒ Operator	**+(49)6565-61-113**
	DSN 452-1110
⇒ EXCHANGE Garage	**+(49)6561-61-7450**
⇒ Billeting	**+(49)6565-61-0500**
	DSN 452-0500
⇒ Dental	**+(49)6561-69-3591**
Central Appointment Line	452-8333

USAG Heidelberg, Germany

⇒ Operator	**+(49)6221-57-01113**

Landstuhl

⇒ Billeting	**+(49)6371-45-4960**
	DSN 491-4600

Moenchengladbach, GE **+(49)216-1689831**

Ramstein AB, Germany

⇒ Airman & Family Readiness Center	**06371-47-5900**
	DSN 480-5901
⇒ Operator	**+(49)6371-47-113**
	DSN 480-1110
⇒ Air Guard Unit	**+(49)637-147-2326**
	DSN 480-2326
⇒ Billeting	**+(49)371-45-4960**
	DSN 480-4960
⇒ Central Reservations	**+(49)6371-45-4920**
	DSN 480-4920
⇒ Passenger Terminal	**+(49)6371-46-4299/4440**

Email: SpaceA@ramstein.af.mil FAX DSN 479-4661

DSN 314-480-2364 FAX +(49)6371-47-2364

Rotterdam, NL **Local #** **010459-XXXX**
Lylantseplein 1 2908 LH

ACS	**DSN 362-2409**
MWR	**DSN 362-2516**
Library	**DSN 362-2454**
Lounge	**DSN 362-2452**
Arts & Crafts	**DSN 362-2457**
S1	**DSN 362-2419**
EXCHANGE Shoppette	**DSN 362-2359**
Mon-Fri, 1000-1800	

Spangdahlem AB, Germany

A&FRC ****06565-616422** ****DSN 452-6422**

⇒ American Red Cross Office **+(49)6565-61-9440**
⇒ Operator **+(49)6565-61-113**
DSN 452-1110
⇒ Billeting **+(49)6565-9560**
DSN 452-0500
⇒ EXCHANGE Garage **+(49)6565-61-6852**
⇒ Medical/Dental Appointment Line 452-8333

SHAPE, Belgium

⇒ Operator DSN 423-1110 **+(32)-6544-7111**
⇒ Veterinary Services Clinic **+(32)6227-5722**
DSN 361-5435
DSN 423-1110

NATO School, Oberammergau, Germany

⇒ Billeting **822-916350**
NCC.reception@t-online.de or *www.natoclub.de*

Volkel AB Command Post **041-3359XXXX**
DSN 359-5958
⇒ Orderly Room DSN 359-5834

Local Hospitals

TRICARE Covered Facilities

Aachen, Germany
University Hospital **+(49)241-800**
Pauwelsstraße 30 52074 Aachen, Germany

Geilenkirchen, Germany (no pediatric care)
St Elizabeth Krankenhaus (Hsptl) **+(49)2451-6220**
Martin-Heyden-Straße 32 52511 Geilenkirchen, Germany

Heinsberg, Germany (no pediatric care)
Stadisches Krankenhaus (Hospital) **(49)2452-1880**
Auf dem Brand 1 52525 Heinsberg, Germany

Heerlen, The Netherlands
Atrium Medisch Centrum **+(31)455-76-6666**
Henri Dunantstraat 5 6419 PC Heerlen, Netherlands
Coordinates: 50°52'7"N 5°58'38

Brunssum, The Netherlands (no emergency room)
Atrium Medisch **+(31)455-27-9999**
Kochstraat 2 Brunssum, Netherlands

NON-TRICARE Facility

Sittard, The Netherlands
Orbis Ziekenhuis (Hsptl) **+(31)88-459-7777**
Dr. H. van der Hoffplein 1, Sittard-Geleen, Netherlands

USO Offices

Frankfurt Airport, Germany **+(49)611-721010**
Mannheim-Heidelberg **+(49)621-730-3195**
(Rhein Neckar Valley), Germany
Rome, Italy **+(39)066864232**

US Embassies and Consulates

http://www.usembassy.gov/

http://amsterdam.usconsulate.gov/

Amsterdam, Netherlands **020-664-5661**

American Citizen Services
U.S. Consulate General
Museumplein 19
1071 DJ Amsterdam
The Netherlands
Tel.: (31)(0)20-575 5309
Please call weekdays between 1:30 and 4:30 p.m. only (the morning hours being reserved for visitors with appointments). In case of an emergency outside these hours, please call the Duty Officer.
Tel.: (31)(0)70-310 2209 (After Hours Duty Officer)
Fax: (31)(0)20-575 5330 or (31)(0)20-679 0321 (address to American Citizen Services)
E-mail: USCitizenServicesAms@state.gov
(There is no visa related information available at these numbers.)

http://thehague.usembassy.gov/

Embassy of the United States of America
Lange Voorhout 102 Tele: +31 70 310-2209
2514 EJ The Hague. FAX: +31 70 361-4688

Berlin, Germany US Embassy **+(49)3083050**
Frankfurt, Germany US Consulate **+(49)6975-350**
Brussels, Belgium US Embassy **+(32) 28114000**

Airports in Europe

Amsterdam (Schiphol), NL **020-794-0800**
⇒ *www.schiphol.nl*

Maastricht, NL **043-3589898**
⇒ www.maa.nl/en/

Eindhoven, NL **040 291 98 18**
⇒ www.eindhovenairport.com/

Brussels, BE **+(32)-2753-7753**
⇒ *www.brusselsairport.be*

Brussels-Charleroi, BE **+(32)7125-1211**
⇒ *www.charleroi-airport.com*

Cologne/Bonn, GE **+(49)2203-4040-01/02**
⇒ *www.koeln-bonn-airport.de*

Dusseldorf, GE **+(49)211-421-0**
⇒ *www.duesseldorf-international.de*

Frankfurt, GE
⇒ *www.frankfurt-airport.de*

Airlines

American	**0180-3242324**
Continental	**0180-321-2610**
Delta	**0180-3337880**
KLM	**0180-5214201**
Lufthansa	**0180-3803803**
Northwest	**0180-5254650**
TWA	**089-5525-3340**
United	**0696-05020**

Public Transportation Information

http://www.aircraft-charter-world.com/airports/europe/index.htm

Netherlands:
http://www.aircraft-charter-world.com/airports/europe/netherlands.htm

Dutch Train Service

- *www.ns.nl*
- *Ticket Vending Machine*

Bus, Metro, Train, & Tram 0900-9292 option 2 for personal assistance www.9292ov.nl - 0900-9296 for Int'l

Taxi (Dutch National) - 0900-8383 type 4 digit postcode
⇒ Off Base Sieswerda (Netherlands) **046-4519132**
⇒ Off Base (Germany) **02452-6-25-25**

Germany Train Service - www.db.de click English

Armed Forces Recreation Centers

Garmisch, Germany
⇒ Edelweiss Lodge & Resort **+(49)8821-9440**
www.edelweisslodgeandresort.com

Honolulu, Hawaii **001-800-367-6027**
⇒ *www.halekoa.com*

Seoul, Korea **082-2790-0016**
⇒ *www.dragonhilllodge.com*

Walt Disney Resort, Florida **001-888-593-2242**
⇒ *www.ShadesofGreen.org*

Other

American Arms Hotel, Wiesbaden, Germany **+(49)611-343-136**

French Officers' Clubs
⇒ Trier, Germany **+(49)651-2063257**
⇒ Baden-Baden, Germany **+(49)722-1697662**
⇒ Paris, France **+(33)144902626**
⇒ Lyon, France **+(33)72802621**
⇒ Strasbourg, France **+(33)88150560**
⇒ Nice, France **+(33)493375100**

Union Jack Hotel, London, England **0044-207-928-6401**

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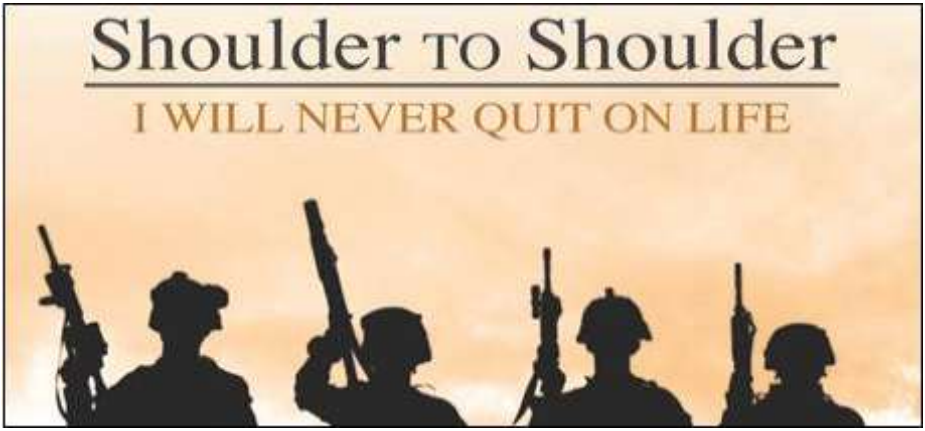
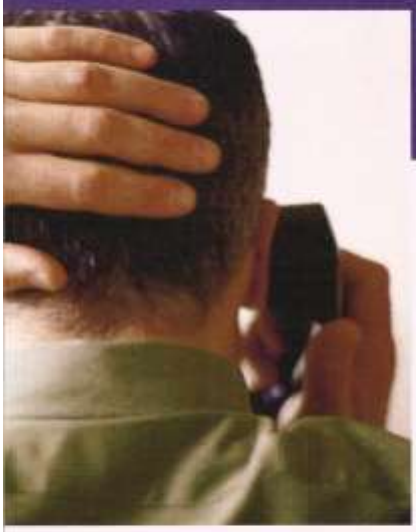


NEED TO TALK?



Military & Family Life Consultants are here to listen.

Military & Family Life Consultants (MFLC) are available to help service members, spouses, family members, children and staff address:

- Deployment / reintegration support
- Marriage and relationship issues
- Stress and anxiety
- Depression
- Grief and loss
- Daily life issues

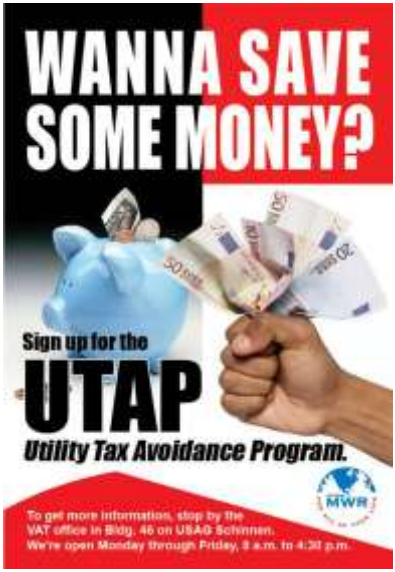
Consultations and trainings are **free** and **anonymous.** (Exceptions to confidentiality include duty to warn cases and PRP disqualifiers.) **No records are kept.**

Helping you is our priority. After-hours and weekend appointments are available and group or off-site meetings can be arranged.

SCHEDULING AN APPOINTMENT IS EASY.
CALL YOUR LOCAL MFLC.

USAG Schinnen - 062-947-1920
JFC Brunssum - 062-504-5104

Geilenkirchen MFLC - 01522-578-0828
Child & Youth MFLC - 01520-269-8610



NATEX

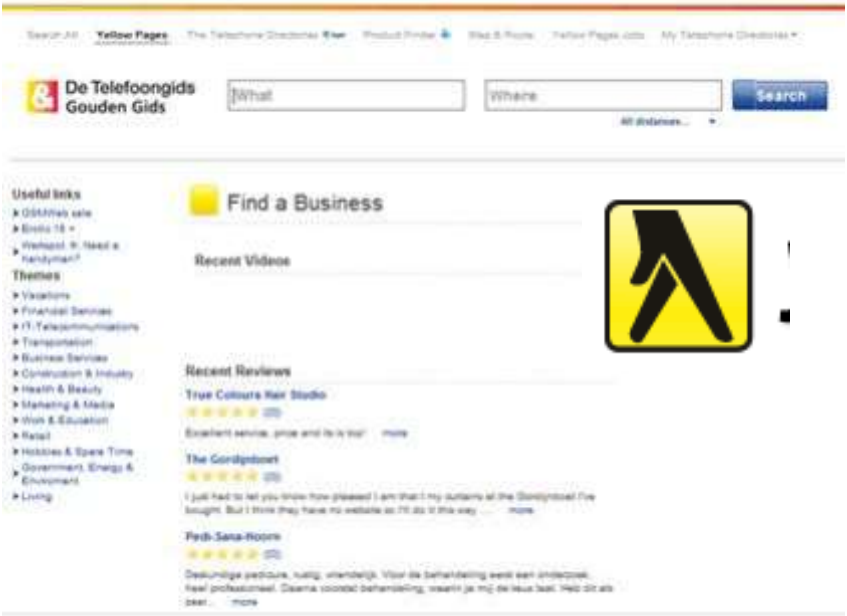
The Duty Free Shopping Experience

www.natex.de

Keep up with your local surroundings and the Dutch news in English! www.Dutchnews.nl.

Look up services in English and receive the locations in Dutch!

www.yellowpages.nl



Keep In Touch

Your Quick Reference List (QRL) to Free or Paid internet in the Tri-border area.

1. USAG Benelux - Schinnen

- The Education (Ed) Center, **Multiuse Learning Facility (MLF)** in Bldg 13 located next to the PX offers 14 computers online (7 .mil and 7 Local ADSL and 1 offline) for educational related use.
  Open Mon to Fri, 8:30 a.m. to 5 p.m. Contact 046-443-7201 for more information.

- The **Ed Center** in Bldg 19, upstairs above Community Bank, has eight for Testing (4 .mil and 4 local ADSL); the Ed Center testing room is not handicapped accessible. Contact the Ed Center at 046-443-7641 for more information.

- The **Army Community Service (ACS),** also has seven computers in the Yellow Ribbon Room to help keep Service Members and Families connected via Webcam/ VIDI-Talk, email, and internet. Contact 046-443-7218 or 7500. Open Mon to Fri 0830 to 1630

- The **(ACS),** Bldg 39 has one computer with Microsoft Office to assist **(CAC US Army Only)** with various Relocation, Financial, and Employment related needs, plus internet and email. Contact 046-443-7269 or 7500. Open Mon to Fri 0830 to 1630.

- The Bowling Center offers wireless Internet inside and around Bldg 40. Contact 046-443-7207 or 001-888-209-0606. Open Wed to Sat, 11 a.m. to 9 p.m.; Sun 11 a.m. - 6 p.m.

2. JFC Brunssum

- The JFC HQ Brunssum Library (Bldg 604) has 12 Free internet computers with Microsoft Office available for the public during opening hours. The computers can also be used for reference, research and to browse the Library's catalog. The databases are available on the JFC HQ Brunssum Library's webpage. Closed on Mondays: open on Tues & Wed 10 am - 8 pm, Thurs & Fri 10 a.m. to 6 p.m., Sat to Sun 12 a.m. to 4 p.m. Closed on JFC Holidays. Contact 045-5262469

3. Geilenkirchen NATO Air Base, 470th ABS

- The Airman & Family Readiness Center (A&FRC), Bldg 78 has eight computers with Microsoft Office located in their computer resource room and **FREE** wireless throughout Bldg 78, patio, and parking lot! Contact 0049-2451-63-3791 or DSN 458-6015. Open Mon to Thur 8 a.m-4 p.m, Fri 8 a.m. to 2 p.m.

IMCOM
USAG Benelux - Schinnen
INSTALATION MANAGEMENT COMMAND - EUROPE
Don't be a Stranger to Holland
Take advantage of this free and highly informative program.
Tri-Border Culture College & Newcomer's Tour
Thursday & Friday
17/18 January & 21/22 February
8:30 am - 4:30 pm
Day 1
Day 2
We'll explore the Dutch culture to include an introduction to the language. In the afternoon, we'll get an overview of Tri-Border installation services.
We'll leave the classroom and get out to see the Tri-Border communities, take a hospital tour, sightsee local attractions, visit shopping areas, and learn how to use the local trains.
ARMY COMMUNITY SERVICE
ACS
U.S. ARMY
MWR
Enroll today at Schinnen Army Community Service
31 (0) 46-443-7500/7512 DSN 360-7500
Open to U.S. & Canadian ID card holders.
Recreational and cultural programs are available and accessible to family members with disabilities.

Pocket Guide

Numbers for Germany-0049

Off-base Emergency

German Polizei-Police only	110
Emergency-Fire/Ambulance	112
Red Cross/Spangdahlem	06565-61-9241 / 9440

NATO AB Geilenkirchen

Base Operator	02451-63-1
Base IMP	02451-63-4819
Base IMP Emergency	02541-63-2222
Fire	02451-63-3333
Ambulance	02451-63-4444
US Clinic Appts	02451-99-3200
US Dental	02451-99-3535
Chapel	02451-63-2229
Command Post	02451-63-4433
470 ABS	02451-63-2210

Hospital/Krankenhaus

Aachen	**0241-800**
Heinsberg	02452-1880
St Elizabeth	02451-6220

Numbers for The Netherlands-0031

Off-base Emergency

Emergency	112
Dutch Police-Politie	0900-8844
Red Cross Stuttgart	0049-7031-15-2334

Schinnen

MP Emergency	046-443-7555/7228
Operator	046-443-7199

AFNORTH

MP Emergency	045-526-2000
Base Operator	045-526-2222

Hospital/Ziekenhuis

Heerlen Atrium/Emergency Rm	045-576-6666
Brunssum Atrium (Apt)	045-527-9999
Sittard Orbis/Emergency Rm	088-459-7777

Frequently Dialed at Schinnen

EXCHANGE:	046-443-7586
EXCHANGE PXtra:	046-443-7308
Shoppette:	046-443-1902
AFCU:	046-443-7507
Barber Shop:	046-443-7312
Bookmark:	046-443-7550
Bowling:	046-443-7207
Commissary:	046-443-7514
Community Bank:	046-443-7412
Food Court:	046-443-7336
Fitness/Rec Center:	046-443-7560
Housing:	046-443-7720
Legal:	046-443-7688
Rental Car:	046-443-8214
Victim Advocate:	061-3216737
Thrift Shop:	046-443-7436
VAT Office:	046-443-7239
WIC:	046-443-7489